



THE ACADEMY OF LOWER THIRDS

ChyronHego  
Lyric PRO and LyricX  
Training for Freelancers  
**FAQ**

## 1. What are the advantages of taking an online “TeleTraining” course with the Academy of Lower Third?

Online courses allow flexibility in scheduling to accommodate people across different time zones, without the expense and inconvenience of travelling across the country. Additionally, unlike simple video tutorials, TeleTraining allows interaction with a live instructor.

## 2. Are there any disadvantages?

Online learning inherently lacks the in-person interaction of being on-site with an instructor, but this is offset by *significant* cost savings. Due to the nature of internet connections, a power or service outage could interrupt the course; in that event, AcademyL3 will offer make-up sessions for time lost at no additional cost (*within one calendar year of original transaction date*).

## 3. Who should take one of our TeleTraining courses?

Qualified freelancers who receive recommendations<sup>1</sup>. Attendees should be familiar with the broadcast control room environment and workflow. Basic computer skills are a must. Knowledge of other graphics systems, e.g. *Adobe Creative Suite, Ross XPression, previous ChyronHego products, etc.*, is extremely helpful, but not essential.

## 4. Which course is best for me?

There are four major courses offered; which course an operator or designer should take depends on experience level and goals:

- a) **Graphics Operator<sup>2</sup>** – a two-day course tailored to control room or remote truck recall operators. Beginners welcome!
- b) **Lyric PRO or LyricX<sup>2</sup>** – a five-day course suited to the needs of graphics designers or Chyron “super users.”
- c) **Advanced** – a two-day course tailored to experienced Lyric operators or designers who would like a custom course to learn new features or enhance existing skills. This course is also appropriate for users transitioning from Lyric PRO to LyricX.
- d) **Troubleshooter<sup>2</sup>** – a one-day course for operators, graphics PA’s/font coordinators, and engineers who would like to know the basics of troubleshooting for the control room or remote truck environments.

## 5. Who should **NOT** take one of our TeleTraining courses?

People with no TV production experience should not take these courses. Our classes will deal with terminology and concepts that are prerequisite knowledge; they are not “TV 101” classes. People who are staff operators for networks, stations, etc. should not take these courses. Classes for those environments may be booked through AcaddemyL3 by said companies. Lastly, people with no computer experience whatsoever should not take these courses.

## 6. How many attendees will be in a class?

A minimum of three (3) attendees is necessary to make the class financially viable. A maximum of five (6) attendees will be permitted, except by special permission; this allows for adequate interaction and individual attention between the instructor and attendees.

## 7. What do I need, hardware/software-wise, to get the most from the class?

**Hardware:** Any reasonably fast computer (*PC preferred, call about Mac*) with a high-speed internet connection will be sufficient for viewing the instructor’s machine during the class. For audio conferencing, the attendees must either use computer microphone/speakers (VoIP), or call into conference line (*charges from phone/cellular carrier may apply*).

**Software:** In order to login, the FREE version of [TeamViewer 10.0.47484](#) is required. While attendees will be able to view the instructor’s computer and take notes, if attendees would like to follow along, a second computer running a local copy of Lyric PRO or Lyric X and Microsoft Excel is recommended.

**PLEASE** be sure that hardware and software are available and configured before the class to avoid delays. Attendees in need of help may call in early or arrange a time with the instructor to test the connection or get help with set-up.

## 8. Will I receive a copy of Chyron’s Lyric PRO software?

Unfortunately, we are not presently a dealer of Lyric PRO or Lyric X offline. Offline software may be purchased from ChyronHego directly. The software IS included when attending a freelance class held at headquarters; these classes are taught at ChyronHego facilities in Melville, NY, or London, England.

Freelancers may download Lyric PRO and LyricX software from [ChyronHego](#); the offline software will run as a full trial version for 30 days without a license.

## 9. How can I pay, and how much does TeleTraining cost?

Invoices will be sent to attendees for payment via PayPal (+4% processing fee). Alternately, a check or money order may be sent, made payable to:

**The Academy of Lower Thirds, Inc.**  
**460 W 126<sup>th</sup> St., # 1B**  
**New York, NY 10027**

Whether using PayPal or check/money order, payment must be processed before the course is conducted. *Sorry, no exceptions.*

2019 prices are as follows:		<b>PayPal</b>
• All Classes/Per person	<b>\$500</b>	<b>\$525</b>

## 10. Can I get a refund if I have a scheduling conflict, technical issue, emergency, etc.?

Sorry, refunds will not be offered. However, if a scheduling conflict, emergency, or technical difficulty should “derail” a course for any or all attendees, AcademyL3 will offer a make-up session at no additional cost (*within one calendar year of original transaction date, schedule permitting*).

## 11. What are the qualifications of the instructor?

With 23+ years of broadcast experience, ranging from local stations to the largest sporting events in the world, J. Marty Dormany<sup>3</sup> doesn't just know the products, he understands production.

Marty joined the team at Chyron Corporation in 2002, where in 10½ years he served as Product Specialist, Design & Integration Specialist, and Director of Training & Freelance Relations, providing training and support for some of the most-watched broadcast events in the industry.

In 2012, Marty formed [The Academy of Lower Thirds, Inc.](#), and remains dedicated to bringing his experience and expertise directly to his client base.

<sup>1</sup>Recommendations may be from other, known freelancers or Chyron sales representatives.

<sup>2</sup>Course syllabi available upon request.

<sup>3</sup>Full résumé and recommendations available upon request.